

Qualitas Insurance Brokers - Customer Survey Spring 2016 Clients' Comments

Included here is a selection of comments made by Qualitas' clients in the Spring 2016 survey. All respondents scored 8, 9 or 10 out of 10. No comments suggested any area for Qualitas to change or improve.

They are a professional company who will go out of their way to help in any way they can. The best insurance broker we have had.

Always helpful and give good advice.

Found them to give excellent service.

Very caring. Will go out of their way to find solutions to an unusual problem.

Peter has provided us with exemplary service with the interests of our business firmly at the centre of all his recommendations.

Excellent service efficient and personalised.

The amount of premium I pay yearly is very reasonable.

We have worked with Colin for many years and he has always been friendly, helpful and professional.

Good friendly and helpful service. Listened to what I was asking/needed.

I found everyone very friendly and helpful when I needed to renew my policy.

You have made a point of getting to know our business and visit regularly to see how things are going and whether any changes need to be accommodated.

Since changing brokers to Qualitas they have pointed out shortcomings in our insurance cover and have made changes to ensure we are well covered.

Very responsive to all our questions and queries in a fast timely manner.

Very easy to deal with and explain everything. Always reply promptly to emails.

Nigel is knowledgeable and has always been available to answer queries and provide advice.

We have already recommended the service to a couple of businesses in town.

Archie was really helpful and did everything he said he was going to do. Really pleased with my quote and have renewed again.